

BREWERY TOUR SAFETY & INFORMATION

USEFUL INFORMATION:

- This experience is suitable for those aged 18 or over.
- As part of our process, we will not serve Alcohol to a tour group prior to the tour taking place.
- Our tour requires visitors to negotiate several staircases. If you have reduced mobility and think this might be difficult, please contact a member of staff prior to your booking and if necessary and wherever possible we can arrange in advance to assist you. The brewery tour route is not accessible to wheelchair users.
- The Brewery will by the nature of the process be a warm and sometimes humid environment.
- When we have our bottling line in operation, this can be noisy. The tour guide will let you know before the tour starts if this is running.
- We do not usually brew at weekends. If you wish to see the brewery during operational hours, we recommend a visit in the week. Whilst the brewery is in production, we may be required to move through certain areas more quickly due to operational constraints.
- Weekend tours are still great fun, but the brewery is likely to be quieter.
- Tours will typically take 45 mins, and there will be opportunities to take photo's & selfies etc...
- When we return to the Taproom, a selection of our beers will be available including low-alcohol options for those not drinking on the day.

IMPORTANT INFORMATION BEFORE ATTENDING YOUR TOUR- PLEASE SHARE THIS INFORMATION WITH YOUR PARTY:

- If anyone within the tour party is unwell or has been unwell within the prior 48 hour to the tour taking place, we ask that you raise this with the Taproom Manager in advance.
- We love dogs in our Taproom, but please ensure that your clothing is clean and free from pet hair as it could contaminate product. Lint rollers are available should you need one. If for any reason your clothing is not suitable then we can refuse you entry into the brewery.
- All visitors entering our brewery must wear fully enclosed shoes that cover both toes and heels; no flip flops or sandals are allowed. Please note high or pointed heels, are not allowed as there are slatted metal staircases to negotiate. Inappropriate footwear may result in visitors being denied entry into the brewery.
- All visitors are supplied with a high visibility vest to wear for the duration of their tour.
- Hearing Protection is available, for use should we be bottling when your tour is planned or if you wish to use it.
- Finally, we look forward to welcoming you and sharing the story of our brands and showing you how me make the "magic" happen.



PLEASE ENSURE ALL MEMBERS OF YOUR PARTY HAVE READ THE BELOW & SIGNED THE 'VISITOR: SAFETY ACCEPTANCE' PRIOR TO ENTERING THE PRODUCTION AREA.

- 1. No smoking, drinking, or eating in the brewery. Water may be consumed in bottles; glassware is not permitted.
- 2. Sensible, non-slip, flat closed toe shoes should be worn on the tour. Anyone wearing inappropriate footwear may be denied access to the Brewery.
- 3. All persons on the tour/visitors should remain with the host or guide during the tour/visit.
- 4. In the event of fire, or the sounding of the fire alarm, it is important to follow the instructions of your guide or host.
- 5. Do not touch machinery, equipment or materials in the brewery unless given permission by your host.
- 6. Adhere to all safety signs displayed on site.
- 7. There are stairs in the brewery which may be slippery exercise caution when using them.
- 8. Some areas may have wet, slippery and/or uneven floors exercise caution in these areas.
- 9. Some areas may have restricted height, please mind your head.
- 10. Any person suffering from the effects of alcohol, having a serious heart condition, or other infirmity which could make the tour hazardous, will be asked to wait in a safe area until the tour is over.
- 11. To comply with licensing regulations ID will be required from anyone appearing to be under 25 before beer can be provided to members of the tour either for consumption, or to take away.
- 12. Due to high walkways in the brewery, children under the age of 18 are not permitted on brewery tours.
- 13. All visitors attend at their own risk.
- 14. The brewery is in a residential area please leave peacefully & respectfully, especially after evening tours.
- 15. If any attendees have suffered illness 48 hours before a tour, please contact the brewery on 01635767090 or tours@renegadebrewery.co.uk to re-arrange your visit. E.G., stomach upsets, colds, flu, or covid-19.
- 16. Renegade Brewery operates a no nuts on site policy. Thank you for your co-operation with our health and safety requirements.